

Customer Support Guidelines

For faster assistance with your concerns, please follow the format below when contacting our support team:

Please Share Your Details:

1. Software Version:
2. Your Name:
3. Purchase Contact Number:
4. Brief Description of the Issue:

Important Notes:

Please avoid the following to ensure a smooth support process:

- Do not ask about the availability of updates
- Do not inquire about specific feature release dates
- Do not request the status of ongoing developments
- Do not send voice messages, screenshots, or videos
- Do not make phone calls

Support Availability:

Timezone: Pakistan Standard Time (PST)

Operating Hours: Monday to Friday, 11:00 AM to 7:00 PM

Please note that our typical response time ranges from 12 to 24 hours. We appreciate your patience and understanding.